UNIVERSITY OF HARTFORD

Self Service Center

The University of Hartford utilizes the Self-Service Center (SSC) to provide our employees with a centralized portal for information relating to their employment. You can access your personal SSC by visiting <u>www.hartford.edu</u> and selecting "My UHart" at the top of the page.

When you become a University of Hartford community member, you will receive an email from the Office of Technology Services (OTS), which will provide you with an initial PIN to access the SSC. Select the Personal Information tab to immediately change this initial PIN. Your new PIN should be case sensitive, special characters may be used, and will require the following:

- 1. A minimum of eight (8) to a maximum of 15 alpha-numeric characters.
- 2. At least one (1) alpha letter.
- 3. At least one (1) number.

*If you do not have a PIN or need your PIN reset, please contact the OTS Helpdesk at helpdesk@hartford.edu.

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Change PIN 🗲 Change Security Question

Your Self Service Center contains highly confidential and personal information; therefore, <u>you are required to regularly</u> change your PIN for security reasons. DO NOT share your Self Service PIN with anyone!

Time Reporting

Compliance with federal and state wage and hour laws dictates that time records be kept that accurately reflect all hours worked on each workday of the work week. For this purpose, the University utilizes Banner Web Time Entry for employee time reporting. Employees in positions classified as non-exempt are required to complete daily time sheets (noted as "Time Sheet"), indicating all hours worked, indicating time in and out, including unpaid breaks. Employees in positions classified as exempt are required to complete absence reports (noted as "Leave Report"). Banner Web Time Entry reporting must be accurate and submitted for processing promptly at the end of each work period. Time records require both the employee's and the supervisor's approval. Supervisors are directly responsible for the accuracy and timely submission of time records.

If you have any questions regarding time reporting, please contact the Payroll Office at payroll@hartford.edu.

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Direct Deposit Information

To review and/or update your Direct Deposit information directly in the SSC, select the Employee tab.

- ✓ Select "Pay Information", then select "Direct Deposit Breakdown".
- ✓ The next page will display your current direct deposit information, as well as allow you to update your information by selecting the "Update Direct Deposit Allocation" hyperlink at the bottom of the page.

<u>Note</u>: As a condition of employment, all employees hired on or after April 1, 2013 will be paid via direct deposit.

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Reviewing and/or Updating Your Tax Filing Status

To review and/or update your federal and CT state tax withholdings directly in the SSC, select the Employee tab.

- ✓ To update your <u>federal</u> tax filing status, select "Tax Forms", select "W-4 Tax Exemptions/Allowances".
- ✓ To update your <u>CT state</u> tax filing status, select "Benefits and Deductions", select "Miscellaneous", select "Update".

<u>Note</u>: Your tax filing status will automatically default to the limits required by the Internal Revenue Service. Any questions regarding your tax filing status should be directed to your personal tax advisor.

If you have any questions regarding tax filing status, please contact the Payroll Office at payroll@hartford.edu.

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