Welcome to Compass

Powered by Starfish Solutions, Compass is an online platform that connects students to campus resources and guides them on a path towards success at UHart.

You can log into Compass here.

Or by visiting Hartford.edu, clicking on The MyUHart drop down menu, and then Compass. Your log in credentials is your Hartford email user name (without the @hartford.edu) and current Email password. If you’ve forgotten your email password, please contact helpdesk@Hartford.edu and ask to have your email password reset.
What Can I Use Compass For?

• Learn about campus services
• View your Network: faculty and their contact information as well as other helpful people on campus (your RD, Advisor, etc.)
• Schedule appointments and send messages to those in your network
• Raise your hand for help
  • “I need help” – select this if you want to reach out for your advisor or know you need help, but aren’t sure where to start. An email will be sent to your academic advisor.
  • “I need help in a course” – select this if you need help in a class you are taking. An email will go to your instructor for that course.
Your Success Network

When you log into Compass, you will see your success network. It will have all of your instructors for the semester and your advisor. If you click on the 3 dots next to someone’s name, you will have the ability to get their email, phone number, see their profile, and schedule an appointment.
Scheduling an Appointment

1. Search service
2. Schedule
3. Add Appointment
4. Instructions

Add Appointment

With: Abernathy, Megan
Reason: Select a reason...
Course: No Course

Select a reason in order to complete the following fields:
- When: 10:30 am Tomorrow
- Duration: 30 minutes
- Where: Center for Student Success
- Instructions: Check in with the receptionist or via the kiosk and I will call you in as soon as I can.

Details

Explain in detail what you are looking to accomplish in this appointment.
Receiving Feedback

This is your dashboard. You can see upcoming appointments as well as feedback from faculty.

Anything with a flag is something you will want to address by reviewing the information in Compass (and/or your Hartford email) and then speaking with the faculty member who raised the flag or your advisor.

Kudos (the star at the top) is positive feedback from faculty. You will receive an email with more details on your good work.
Don’t be afraid to ask for help. That’s what everyone at the University of Hartford is here for. You can ask for help for a general concern, or ask for help in a particular class. This will show up on your dashboard as a flag. The appropriate faculty/staff member will also receive a copy to know you are reaching out.