KEEPITCIVIL

KEY STRATEGIES FOR SUCCESS IN PUBLIC MEETINGS

Listen Attentively
Listen and seek to understand someone else's point of view.

Stay focused on the issues at hand

Avoid personalizing issues or using personal attacks when you disagree.

Assume others have an interest in the greater good.

Be courteous

Treat everyone respectfully, even those you disagree with.

Make room for respectful disagreements

Foster respectful disagreements. Dissent is a democratic right.

Consider how your behavior seems to others

Being passionate is a good thing. Intimidation, threats, insults, shouting, or using offensive language erode civility in public meetings.

Share your perspectives thoughtfully

Respect the time allotted to all members of the public and to meeting leaders.



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