Agenda

• Division of Student Success
• Structure
• Progress
• Future Directions
• COVID
• Q&A

Pop your questions into the chat box during the presentation!
Division of Student Success

- Arrival of President Woodward in 2017
- Increase retention and graduation rates by 10-points over 5 years.
- Dedicated to Student Success

By breaking down the silos between academic and student affairs, we have a unique opportunity to maximize support services for students, thereby leading to greater student satisfaction and success.
Division of Student Success

Former Leadership

VP for Student Affairs

New Leadership

Dean of Students

AVP for Student Success

AVP for Grad. and Professional Studies

Associate Provost for Undergraduate Studies
# Division of Student Success

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<th>R.J. McGivney</th>
<th>Jessica Nicklin</th>
<th>Aaron Isaacs</th>
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<td>Retention Coordinator</td>
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Major Accomplishments

• Center for Student Success
  – One Stop shop
  – Student Services & Advising
  – “The blender exercise”
  – 1st year Advising Model
  – First-Year Success Seminar
Major Accomplishments

• Centralized Tutoring Center
  – Centralized all tutoring and writing support
  – Three service offerings:
    • Tutoring
    • Peer Support Workshops
    • Preceptors
Major Accomplishments

• Academic Recovery Programs
• Free Winter Course
• Free Summer Course
• Different Modalities
  – Coaching
  – Traditional Course
  – Blackboard Self-Paced Course
Major Accomplishments

• STRIDE
• Data Informed Decisions
Major Accomplishments

Office of Student Engagement & Inclusion (OSEI)

- Merged several engagement offices into once cohesive department
- Renovated existing space to create a centralized office
- Rolled our UHart Hub engagement platform.
Major Accomplishments

Public Safety

• Diversifying Staff
• Implementing Community Public Safety Model
• Student Ambassador Program
• Rebranding the Dept.
• Launched student EMS Program
Major Accomplishments

- CSS
- Tutoring
- OSEI
- STRIDE
- Recovery
- Public Safety

Retention!
Retention Results

- Increased 1\textsuperscript{st} to 2\textsuperscript{nd} year student retention for all students from 76% to 81% last year. Highest in UHART history.

- Increased 1\textsuperscript{st} to 2\textsuperscript{nd} year minoritized student retention from 67% to 81% again highest in UHART history.

- All happened during a pandemic!
Looking ahead

- Mental Health
- Residential Life
- Expansion of Programs
- Summer Abroad Experience
COVID Experience

• Executive Teams
  – Academics
  – Policies
  – Residential Life
  – Student Life and Engagement