

# **Division of Student Success**

*Progress and Future Directions*

EMERITUS FACULTY PRESENTATION 5/20/2021

**UNIVERSITY  
OF HARTFORD**

# Agenda

- Division of Student Success
- Structure
- Progress
- Future Directions
- COVID
- Q&A

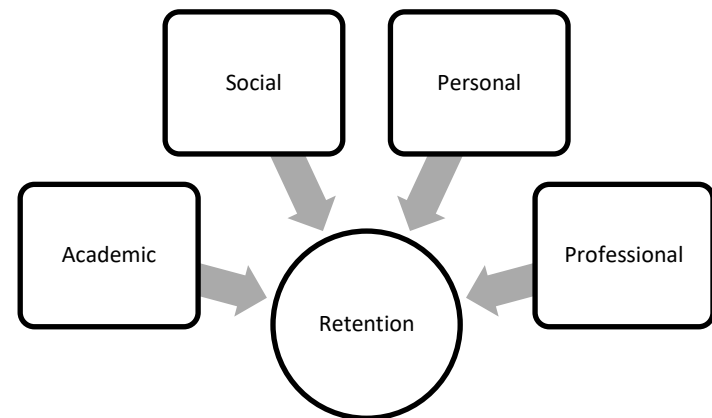
Pop your questions into the chat box during the presentation!



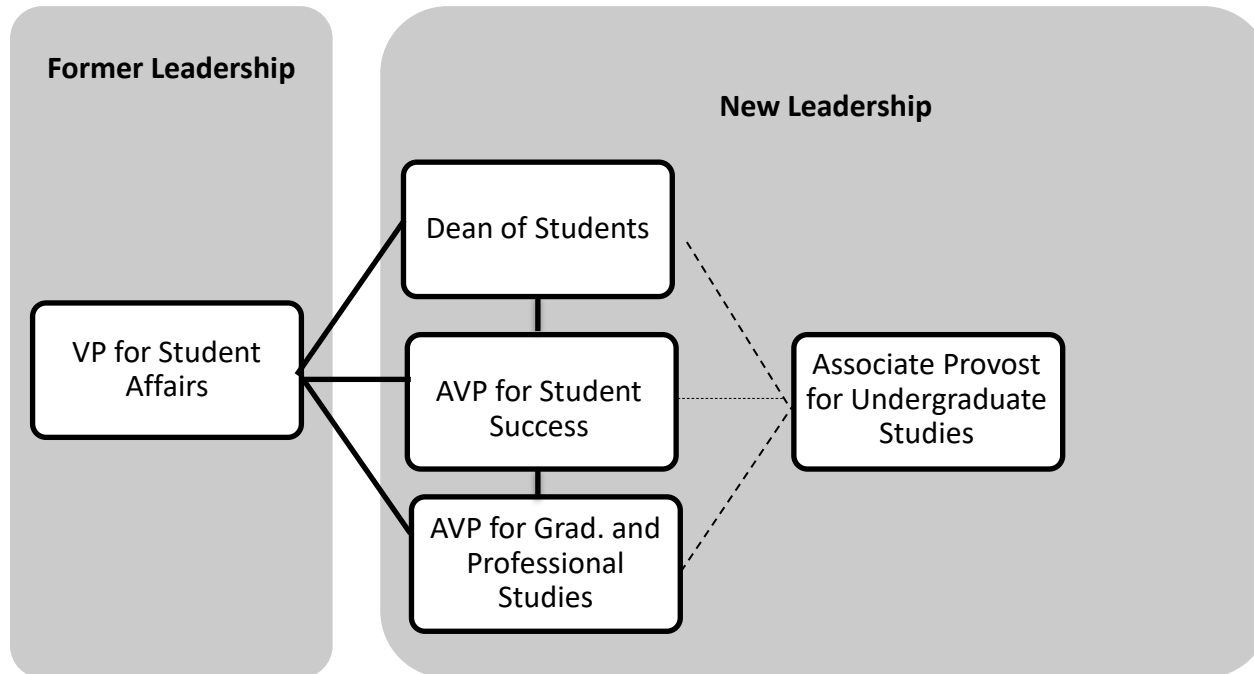
# Division of Student Success

- Arrival of President Woodward in 2017
- Increase retention and graduation rates by 10-points over 5 years.
- Dedicated to Student Success

*By breaking down the silos between academic and student affairs, we have a unique opportunity to maximize support services for students, thereby leading to greater student satisfaction and success.*



# Division of Student Success



# Division of Student Success

R.J. McGivney	Jessica Nicklin	Aaron Isaacs
Retention Coordinator	1 <sup>st</sup> & 2 <sup>nd</sup> Year Programs	Career Center
Institutional Effectiveness	Center for Student Success	Community Service
Study Group	1 <sup>st</sup> Year Advising	Student Centers
Graduate Admissions	Orientation	Multicultural Programs
Continuing Education	ISN & SSC	Student Clubs/Greek
International Center	Accessibility	Campus Ministry/Hillel
Online Learning	CAPS	Res life Programming
Summer Place	Wellness	Housing
University Studies	Parent Relations	Public Safety
Paralegal Program	CRW	Student Conduct

# Major Accomplishments

- Center for Student Success
  - One Stop shop
  - Student Services & Advising
  - “The blender exercise”
  - 1<sup>st</sup> year Advising Model
  - First-Year Success Seminar



# Major Accomplishments

- Centralized Tutoring Center
  - Centralized all tutoring and writing support
  - Three service offerings:
    - Tutoring
    - Peer Support Workshops
    - Preceptors



# Major Accomplishments

- Academic Recovery Programs
- Free Winter Course
- Free Summer Course
- Different Modalities
  - Coaching
  - Traditional Course
  - Blackboard Self-Paced Course





# Major Accomplishments

- STRIDE
- Data Informed Decisions



# Major Accomplishments

## Office of Student Engagement & Inclusion (OSEI)

- Merged several engagement offices into once cohesive department
- Renovated existing space to create a centralized office
- Rolled out UHart Hub engagement platform.



# Major Accomplishments

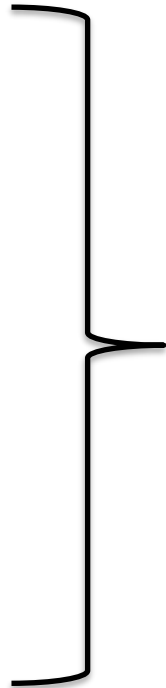
## Public Safety

- Diversifying Staff
- Implementing Community Public Safety Model
- Student Ambassador Program
- Rebranding the Dept.
- Launched student EMS Program



# Major Accomplishments

- CSS
- Tutoring
- OSEI
- STRIDE
- Recovery
- Public Safety



Retention!

# Retention Results

- Increased 1<sup>st</sup> to 2<sup>nd</sup> year student retention for all students from 76% to 81% last year. Highest in UHART history.
- Increased 1<sup>st</sup> to 2<sup>nd</sup> year minoritized student retention from 67% to 81% again highest in UHART history.
- All happened during a pandemic!

# Looking ahead

- Mental Health
- Residential Life
- Expansion of Programs
- Summer Abroad Experience



# COVID Experience

- Executive Teams
  - Academics
  - Policies
  - Residential Life
  - Student Life and Engagement



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